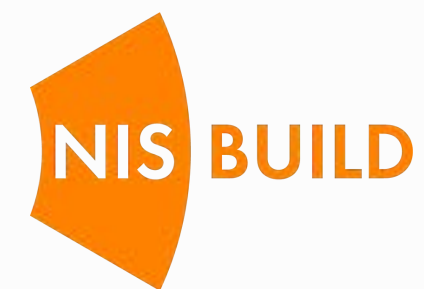




National Integrated Services



One Team. One Workflow. One Goal.

Hi, we're NIS FM Support.

One team. One workflow. One goal.

National Integrated Services (NIS FM Support) provides a comprehensive range of daily, periodic and reactive services, as well as Projects. We specialise in supporting Facilities Management companies and businesses that manage their buildings and estates in-house.

From planned maintenance and reactive callouts to compliance works, specialist cleaning and site upgrades, NIS delivers the practical support our clients need to stay safe, efficient and operational.

With competent teams, clear reporting and a culture centered around health and safety, NIS gives operators and FM partners a trusted delivery specialist where reliability, professionalism and value are key drivers for client retention.

With over 20 years of experience, we take pride in our long-term partnerships, which we attribute to four key pillars of service:

- **Open and honest communication.**
- **A strong commitment to health, safety and compliance.**
- **Investment in extensive training and high-specification equipment.**
- **Consistently high standards.**

Our team brings a wealth of knowledge across multiple industries, enabling us to deliver seamless, high-quality services - no matter the task at hand.



Contact us today for more details

info@nisfmsupport.co.uk 0207 639 1111



National Integrated Services



- Property Maintenance
- Roofing, Guttering, Windows, Fascias
- Masonry Pointing & Rendering
- Plumbing & Electrics
- Plastering, Painting & Decorating
- Flooring & Carpet Installation
- Walls & Ceilings
- Heating, Ventilation & Air Conditioning
- Doors, Barriers & Gates
- Fire Safety & Security



- Contract Cleaning
- Carpet & Soft Furnishings Cleaning
- Window & Gutter Cleaning
- Hard Floor Cleaning & Maintenance
- Pressure Washing
- Graffiti & Chewing Gum Removal
- Clinical/Hazardous Cleaning
- General & Deep Cleans
- Low moisture, anti-static cleans



- Landscaping
- Hardscaping
- Snow & Ice Management
- Fence Installation & repairs
- Grounds & Safety Management
- Line Painting
- Masonry, Tarmac, Paving, Concrete Install & Repair



- Full Building Clearance
- Fly Tipping Removal
- Hazardous & Specialist Waste Items
- Confidential Waste
- WEEE Waste
- Skip supply
- Grab lorry and plant support



- Trapping & Baiting
- Fogging, Rodenticides & Fumigation
- Cultural Methodologies & Techniques
- Live Falconry & Shooting
- Prevention - Netting, Spiking, Fire Gel
- Collection, Disposal & Cleaning
- On-going infestation management



- Design & Build
- Refurbishment Projects
- Multi-Trade Refits
- Major Works
- Specialist works
- Planned Installations & Upgrades
- Dilapidations

Services & Coverage

NIS operates nationally from bases in London and Manchester, supported by strategically placed satellite teams. In addition, our contractor support network enables us to provide services across Wales, Scotland, Northern Ireland and the larger islands.

Team & Qualifications

Our multi-skilled teams are enhanced DBS-checked and First Aid trained as standard. Combined with specialist IPAF, PASMA, Confined Space and more service specific training. An overview of our qualifications and affiliations can be seen on page 5. High levels in training and compliance combined with the latest high-spec equipment and materials ensure the best possible results.

Sectors & Clients

NIS serves a wide range of industries, including:

Commercial / Education / Healthcare / Critical Environments / Residential / Industrial / Retail / Hospitality / Public Sector

Our clients include 4 of the largest FM companies in the UK as well as other National clients both public and private.

Sustainability

Sustainability is at the core of our operations. NIS is accredited to ISO 45001 and continuously seeks ways to improve.

- NIS are transitioning our entire fleet to electric vehicles.
- NIS prioritise recycled and sustainable products, chemicals, and materials.
- NIS ensure our suppliers and contractors align with our sustainability commitments.

At NIS, safety and compliance are top priorities. We are committed to working in full accordance with the latest regulations and invest heavily in training and accreditations to ensure our team operates safely and efficiently. By staying up to date with industry standards, we protect our workforce, enhance service quality and build trust with our clients.



Crown
Commercial
Service
Supplier



SAFETY
SCHEMES IN
PROCUREMENT



What to expect from NIS: Transparent Workflow

Transparency is at the heart of NIS service delivery. From the initial enquiry to project completion, we follow a streamlined and efficient process to ensure clarity, accountability and excellent results.

Our bespoke Task Management System, *TED*, turns a complex process into a clear and controlled workflow. It removes grey areas, closes gaps in communication and helps ensure nothing is missed, while enabling fast, personalised updates across hundreds of enquiries at once.

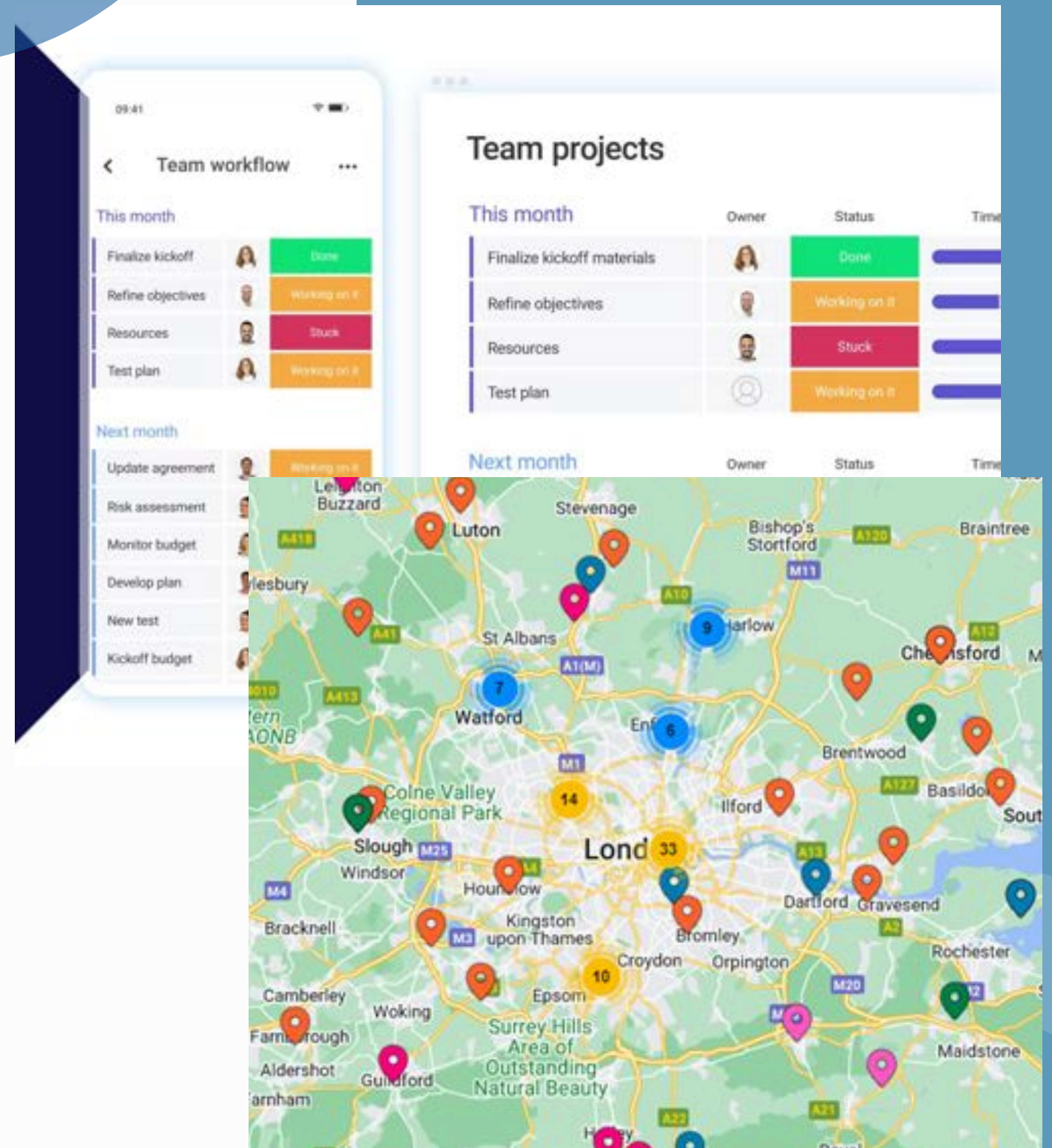
1. Enquiry phase: A Personal Touch from the Start

When you reach out to us, you will always speak to a real person - no frustrating ticket systems or automated responses. Your enquiry is logged into our custom-built Task Management System, which activates a series of timers to ensure a prompt response.

A dedicated manager with task-specific expertise is assigned to oversee your request from presentation of a detailed quotation to completion of work.

2. Purchase Order & Project Commencement

Once a purchase order is issued, the same manager remains in charge, ensuring that the project meets all agreed-upon criteria and standards. This continuity guarantees a seamless transition from approval to completion.



3. Carrying Out the Work: Full Transparency in Action

Our teams have real-time access to all project details, including agreements, reports, and photos, via the TMS. This means:

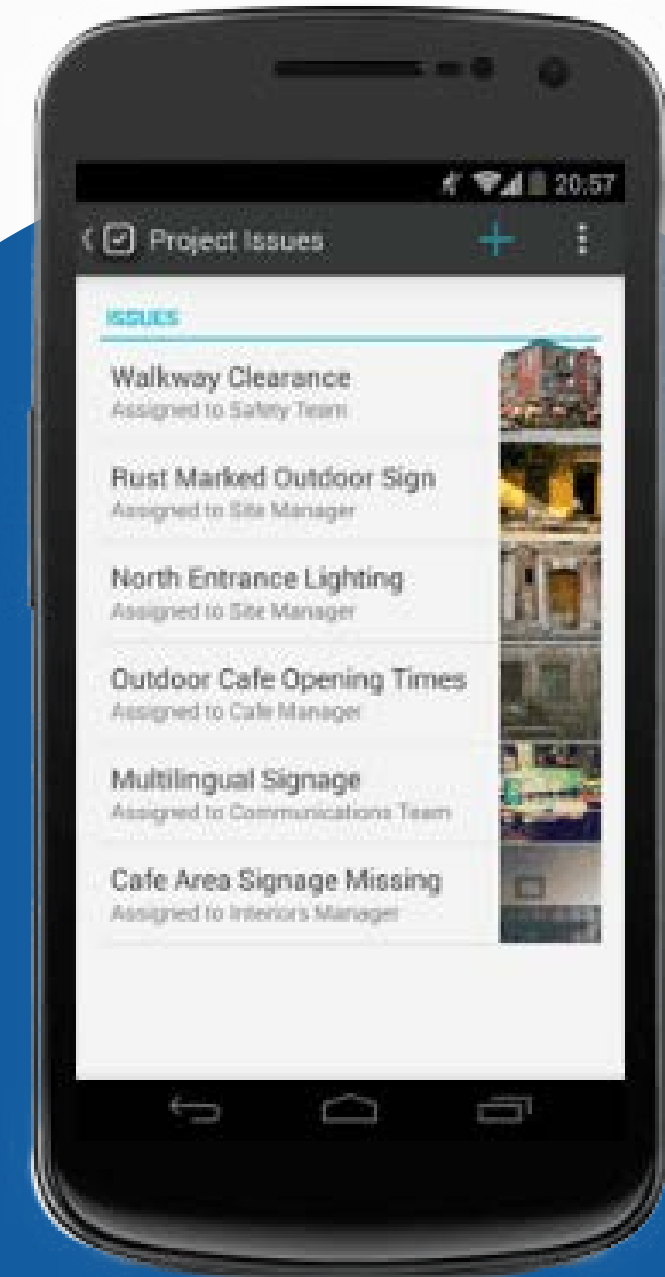
Everyone – including clients, NIS management, and mobile teams – stay aligned on expectations. The system optimises workflow by mapping out current inquiries and jobs, ensuring efficient task allocation and timely completion.

4. Progress Tracking & Real-Time Updates

Transparency doesn't stop once the work begins. We provide live tracking and detailed progress reports, ensuring clients always know where things stand.

5. Completion

Upon completion a report with all before and after photos as well as any further recommendations is sent.



Click below to view our full photo gallery

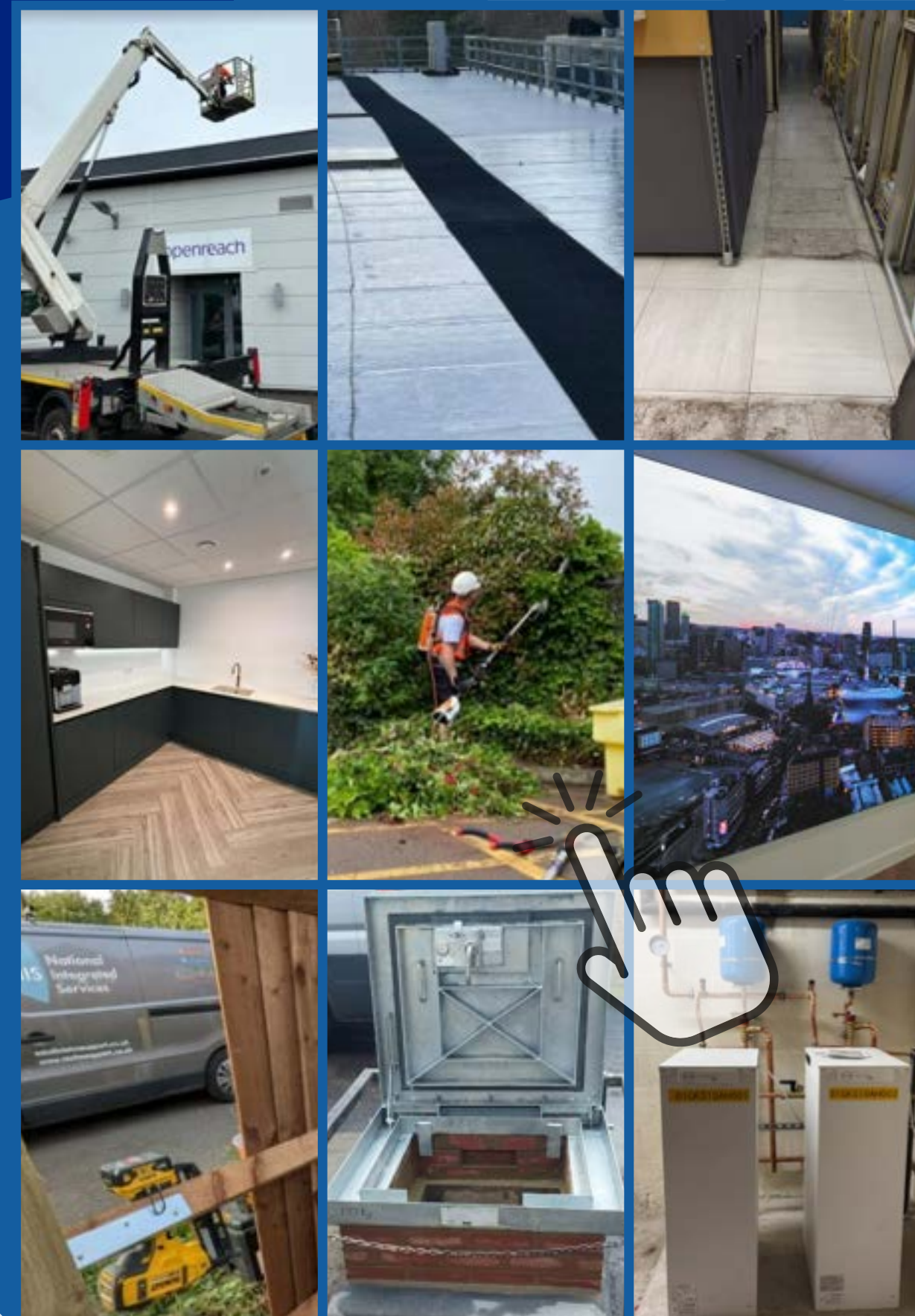
View Power Station project complete refurbishment



View Shower Block refurbishment



View Security Fencing project



Support is just a click/call/email away

Contact our team today!



www.nisfmsupport.co.uk



info@nisfmsupport.co.uk



0207 639 1111

