



NIS

National Integrated Services

NIS BUILD

NIS PEST

NIS CLEAN

NIS WASTE

NIS GROUNDS

NIS PROJECTS

Hi, we're NIS FM Support.

One team. One workflow. One goal.

National Integrated Services Ltd provides a comprehensive range of daily, periodic and reactive services, as well as Projects. We specialise in supporting Facilities Management companies and businesses that manage their buildings in-house. **As a result, we trade as NIS FM Support.**

With over 20 years of experience, we take pride in our strong client retention, which we attribute to four key factors:

- **Open and honest communication.**
- **A strong commitment to Health, Safety and Compliance.**
- **Investment in extensive training and high-specification equipment.**
- **Consistently high standards.**

Our team brings a wealth of knowledge across multiple industries, enabling us to deliver seamless, high-quality services – no matter the task at hand.

Contact us today for more details.

info@nisfmsupport.co.uk

0207 639 1111





- Property Maintenance
- Roofing, Guttering, Windows, Fascias
- Masonry Pointing & Rendering
- Plumbing & Electrics
- Plastering, Painting & Decorating
- Flooring & Carpet Installation
- Walls & Ceilings
- Heating, Ventilation & Air Conditioning
- Doors, Barriers & Gates
- Fire Safety & Security



- Contract Cleaning
- Carpet & Soft Furnishings Cleaning
- Window & Gutter Cleaning
- Hard Floor Cleaning & Maintenance
- Pressure Washing
- Graffiti & Chewing Gum Removal
- Clinical/Hazardous Cleaning
- General & Deep Cleans



- Landscaping & Hardscaping
- Snow & Ice Management
- Fence Installation
- Grounds & Safety Management
- Line Painting
- Masonry, Tarmac, Paving, Concrete Install & Repair



- Full Building Clearance
- Fly Tipping Removal
- Hazardous & Specialist Waste Items
- Confidential Waste
- Caged Vans, Grab Lorries & Diggers Used.



- Trapping & Baiting
- Fogging, Rodenticides & Fumigation
- Cultural Methodologies & Techniques
- Live Falconry & Shooting
- Bird Prevention. Net, Spike, Fire Gel, Avi Shock Systems
- Collection, Disposal & Cleaning



- Design & Build
- Refurbishment Projects
- Multi-Trade Refits,
- Major Works
- Specialist works
- Planned Installations & Upgrades
- End of lease hand back



Services & Coverage

NIS operates nationally from bases in London and Manchester, supported by strategically placed satellite teams. In addition, our contractor support network enables us to provide services across Wales, Scotland, Northern Ireland and the larger islands.

Team & Qualifications

Our multi-skilled teams are enhanced DBS-checked and First Aid trained as standard. Combined with specialist IPAF, PASMA, Confined Space and more service specific training. An overview of our qualifications and affiliations can be seen on page 5. High levels in training and compliance combined with the latest high-spec equipment and materials ensure the best possible results.

Sectors & Clients

NIS serves a wide range of industries, including:

Commercial / Education / Healthcare / High-end residential / Industrial / Retail / Hospitality / Public Sector

Our clients include 4 of the largest FM companies in the UK as well as other National clients both public and private.

Sustainability

Sustainability is at the core of our operations. NIS is accredited to ISO 45001 and continuously seeks ways to improve.

- NIS are transitioning our entire fleet to electric vehicles.
- NIS prioritise recycled and sustainable products, chemicals, and materials.
- NIS ensure our suppliers and contractors align with our sustainability commitments.

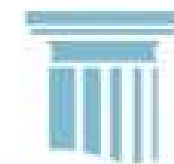
At NIS, safety and compliance are top priorities. We are committed to working in full accordance with the latest regulations and invest heavily in training and accreditations to ensure our team operates safely and efficiently. By staying up to date with industry standards, we protect our workforce, enhance service quality and build trust with our clients.



Crown
Commercial
Service
Supplier



SAFETY
SCHEMES IN
PROCUREMENT



Constructionline



9001



14001



45001



Registered Waste Carrier



Our Transparent Service Workflow Explained

At NIS, transparency is at the heart of our service delivery. From the initial enquiry to project completion, we follow a streamlined and efficient process to ensure clarity, accountability, and excellent results.

We have a fantastic custom built Task Management System which allows us to sort by site, client, company, or contact, making it easy to generate personalised updates for hundreds of inquiries at once.

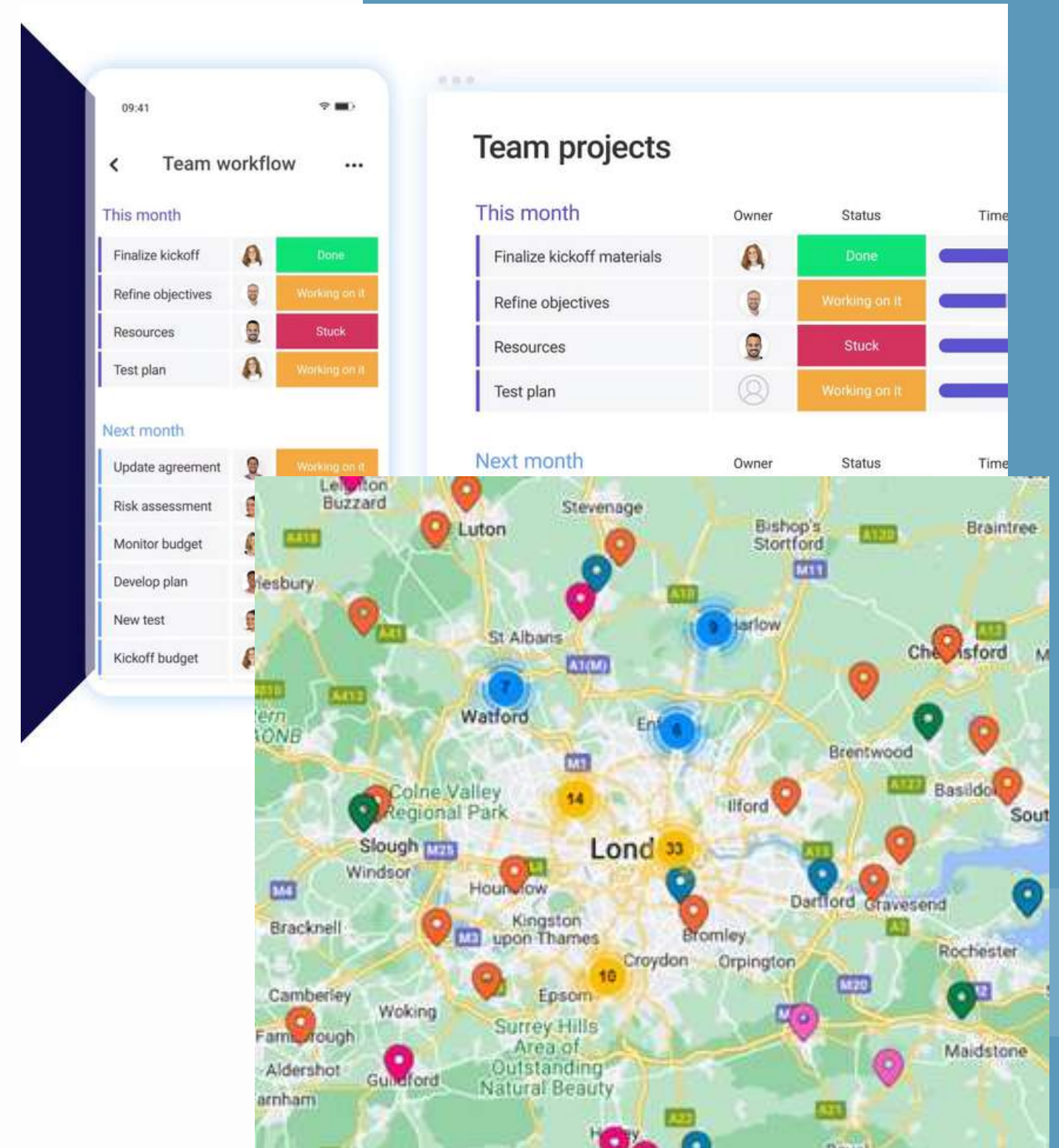
1. Enquiry phase: A Personal Touch from the Start

When you reach out to us, you will always speak to a real person – no frustrating ticket systems or automated responses. Your enquiry is logged into our custom-built Task Management System (TMS), which activates a series of timers to ensure a prompt response.

A dedicated manager with task-specific expertise is assigned to oversee your request from presentation of a detailed quotation to completion of work.

2. Purchase Order & Project Commencement

Once a purchase order is issued, the same manager remains in charge, ensuring that the project meets all agreed-upon criteria and standards. This continuity guarantees a seamless transition from approval to completion.



3. Carrying Out the Work: Full Transparency in Action

Our teams have real-time access to all project details, including agreements, reports, and photos, via the TMS. This means:

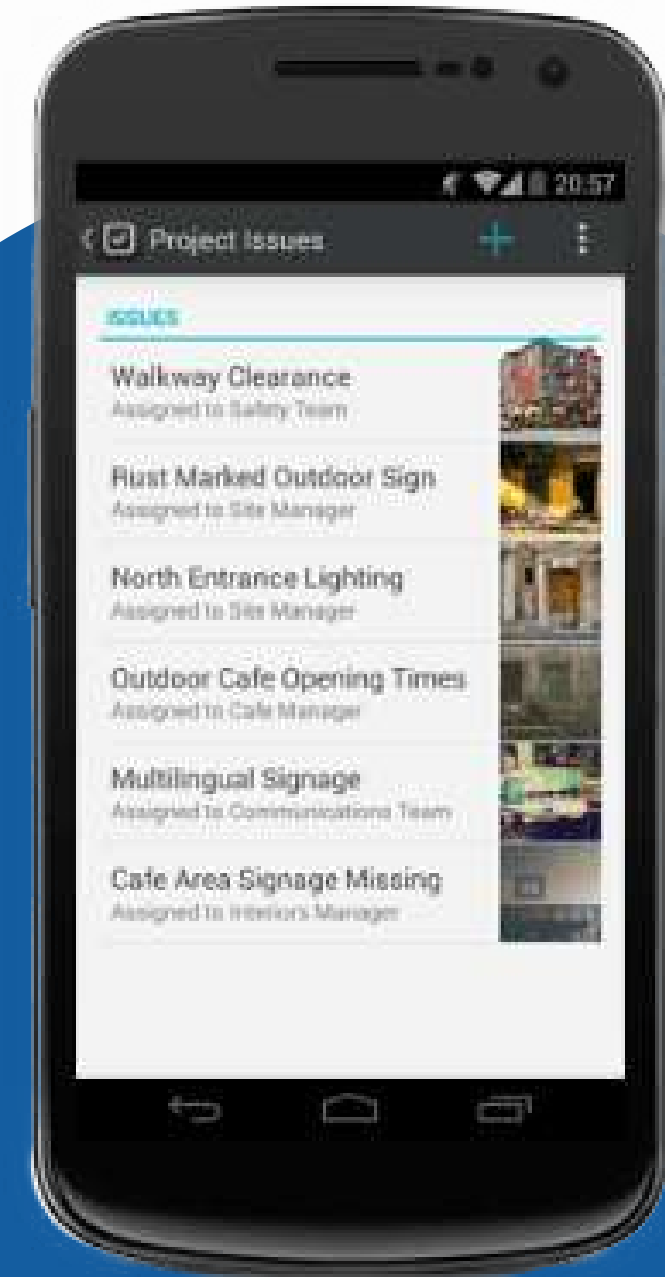
Everyone – including clients, NIS management, and mobile teams – stay aligned on expectations. The system optimises workflow by mapping out current inquiries and jobs, ensuring efficient task allocation and timely completion.

4. Progress Tracking & Real-Time Updates

Transparency doesn't stop once the work begins. We provide live tracking and detailed progress reports, ensuring clients always know where things stand.

5. Completion

Upon completion a report with all before and after photos as well as any further recommendations is sent.



Project Issues

ISSUES

Walkway Clearance

Assigned to Safety Team

First Marked Outdoor Sign

Assigned to Site Manager

North Entrance Lighting

Assigned to Site Manager

Outdoor Cafe Opening Times

Assigned to Cafe Manager

Multilingual Signage

Assigned to Communications Team

Cafe Area Signage Missing

Assigned to Interior Manager

Support is just a click/call/email away

Contact our team today!



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